

RESPONSE UNDER 37 C.F.R. § 1.116  
EXPEDITED PROCEDURE REQUESTED  
EXAMINING GROUP 2143  
PATENT  
Customer No. 32,127  
Attorney Docket No. 99-837 RCE 1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: ) RECEIVED  
Boris S. ELMAN et al. ) CENTRAL FAX CENTER  
Application No.: 09/539,972 ) Group Art Unit: 2143 FEB 14 2005  
Filed: March 31, 2000 ) Examiner: J. Avellino  
For: GRAPHICAL USER INTERFACE AND )  
METHOD FOR CUSTOMER CENTRIC )  
NETWORK MANAGEMENT )

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

AMENDMENT AFTER FINAL

In reply to the Final Office Action mailed October 14, 2004, the period for response to which extends through January 14, 2005, and pursuant to 37 C.F.R. § 1.116, Applicants propose that this application be amended as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment section of this paper.



**RECEIVED  
CENTRAL FAX CENTER**

**FEB 14 2005**

**Intellectual Property Law Group**

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Examiner: J. AVELLINO  
Group Art Unit: 2143 Sr. Paralegal – Intellectual Property**

<b>Fax:</b>	<b>703-872-9306</b>	<b>Pages</b>
		<b>with 15</b>
		<b>Cover:</b>

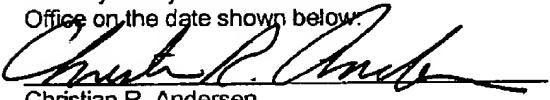
**FORMAL SUBMISSION OF:**

<b>1) Petition for One Month Extension of Time; and</b>	<b>2) Amendment After Final.</b>
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<b>Title:</b>	<b>GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK MANAGEMENT</b>
<b>Serial No.</b>	<b>09/539,972</b>
<b>Filing Date:</b>	<b>March 31, 2000</b>
<b>First Named Inventor:</b>	<b>Boris S. ELMAN</b>
<b>Atty. No.</b>	<b>99-873 RCE 1</b>

**CERTIFICATE OF FACSIMILE TRANSMISSION**

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:

  
Christian R. Andersen

Date of Transmission: February 14, 2005